GlideinWMS - Bug #24203

glideFactory.py fails with import error for v3_7_rc1

03/19/2020 01:51 PM - Dennis Box

Status: Closed Start date: 03/19/2020

Priority: Normal Due date:

Assignee: Dennis Box % Done: 0%

Category: **Estimated time:** 0.00 hour

Target version: v3_7 Spent time: 0.00 hour

First Occurred: Stakeholders:

Occurs In:

Description

v3_7 glideFactory.py imports jwt but it is not included in glideinwms.spec.

[root@fermicloud368 server]# systemctl start gwms-factory

Job for gwms-factory.service failed because the control process exited with error code. See "systematl status gwms-factory.service" and "journalctl -xe" for details.

You have new mail in /var/spool/mail/root

[root@fermicloud368 server]# systemctl status gwms-factory

gwms-factory.service - GWMS Factory Service

Loaded: loaded (/usr/lib/systemd/system/gwms-factory.service; enabled; vendor preset: disabled)

Active: failed (Result: exit-code) since Thu 2020-03-19 13:47:49 CDT; 18s ago

Docs: http://glideinwms.fnal.gov/doc.prd/factory/index.html

Process: 2126359 ExecStart=/usr/sbin/gwms-factory start --check 35 ready (code=exited, status=1/FAILURE)

Main PID: 2070551 (code=exited, status=0/SUCCESS)

Mar 19 13:47:33 fermicloud368.fnal.gov systemd¹: Starting GWMS Factory Service...

Mar 19 13:47:33 fermicloud368.fnal.gov runuser²¹²⁶³⁷⁴: pam_unix(runuser:session): session opened for user gfactory by (uid=0)

Mar 19 13:47:34 fermicloud368.fnal.gov runuser²¹²⁶³⁸⁶: pam_unix(runuser:session): session opened for user gfactory by (uid=0)

Mar 19 13:47:34 fermicloud368.fnal.gov python²¹²⁶³⁸⁸: detected unhandled Python exception in '/usr/sbin/glideFactory.py'

Mar 19 13:47:49 fermicloud368.fnal.gov systemd1: gwms-factory.service: control process exited, code=exited status=1

Mar 19 13:47:49 fermicloud368.fnal.gov gwms-factory²¹²⁶³⁵⁹: [81B blob data]

Mar 19 13:47:49 fermicloud368.fnal.gov systemd1: Failed to start GWMS Factory Service.

Mar 19 13:47:49 fermicloud368.fnal.gov systemd1: Unit gwms-factory.service entered failed state.

Mar 19 13:47:49 fermicloud368.fnal.gov systemd1: gwms-factory.service failed.

From condor@fermicloud368.fnal.gov Fri Feb 28 17:41:03 2020

time: Thu 19 Mar 2020 01:39:27 PM CDT

Python type: 43680 uid: username: gfactory

3ecc24742d42d32500870c3c2511844fe45b2618 uuid:

backtrace:

:glideFactory.py:33:<module>:ImportError: No module named jwt

History

#1 - 03/19/2020 02:20 PM - Dennis Box

- Assignee changed from Dennis Box to Marco Mambelli
- Status changed from New to Feedback

Please see branch v37/24023. I recommend this go into rc2

#2 - 03/19/2020 03:02 PM - Dennis Box

I have made another change to glideinwms.spec and decided to push it to this v37/24203 instead of creating a new one.

It turns out that the rpm needs to create /var/lib/gwms-factory/server-credentials or the factory will not start.

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#3 - 03/26/2020 05:13 PM - Marco Mambelli

- Assignee changed from Marco Mambelli to Dennis Box
- Status changed from Feedback to Resolved

LGTM. merged to branch_v3_7

#4 - 04/08/2020 11:44 AM - Marco Mambelli

- Status changed from Resolved to Closed

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